



## **FAQ EN - (ESR = Euro-Sportring)**

- **Address tournament location : Sportparklaan 1, 8400 Oostende**
- Country Dail Code for Belgium : 0032
- Address of accomodation? See the tournament booklet or on your confirmation or WOT
- Taxi : Taxi OTO 0032 (0)59 320 208 – minivans up to 8 persons
- Public Transport : Bus 5 “Stene Dorp” bus at stop Camelialaan
  
- Value 1 yellow coin = €1,25
- you can buy tokens with a bank card
- Is it possible to exchange none used coins for money : No
- Where can you collect water for the teams? at INFORMATION (1 yellow coin)
- Where do you order lunch packages? At ESR tournament office 1
- Where to collect lunch packages? at tent TOMBOLA
- At what time do you collect lunch packages (that have been reserved)? From 12.00 AM
- Until what time can snacks be bought? Until 18.00
- Mensa Kroonlaan ; opening hours breakfast : /
- Mensa Kroonlaan ; opening hours dinner for : day arrival : 18.00-22.00 / **day 2 : shifts ! info at ESR office 1** / (day 3) 18.00-20.00
- Is additional breakfast a possible option? /
- Is additional dinner a possible an option? Yes to order and payment is with cash (€9 per dinner) at ESR tournament office 1 or entrance Mensa
  
- Are BBQ's / mobile homes and campers allowed at the sport location? No, they legally forbidden by the city of Oostende.
- where and how to book a restaurant? Please see the ESR tournament office1 in person
- Where do I collect my tombola souvenir? at tent TOMBOLA
- Where do I find activities like bowling, pool table or mini golf ? See tournament booklet or ESR tournament office 1
- Where to go in Oostende for interesting sightseeing?  
Go to the tourism board City of Oostende – Monacoplein 1 (in opposite of casino)
- Information indoor swimmingpool Oostende : Northlaan 14, 8400 Oostende - +32 (0)59 258840
- Available changing cabins : info at ESR tournament office
- Where does the welcome ceremony take place and at what time? Saturday 13.15, on stage
- Pitch 8+9 are artificial pitches : where correct shoes !
- At what time will the prize giving ceremony take place? Directly after every final (on stage)

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Sport relating questions : ESR tournament office (Gilles and/or Guy)

All other related kind of questions/remarks : ESR tournament office (Peter , Marc)

# **Medical information**

Where to rent crutches ; information via first AID Centre

## **Pharmacy**

Between 9.00 and 22.00, via [www.geowacht.be](http://www.geowacht.be) one can specify your address to find the nearest pharmacy. Please take into account some have a waiting service. You can also call 0903/99,000. Via [www.geowacht.be](http://www.geowacht.be) you can also find apps for Android and iPhone that you can give the same information.

After 22.00 please call +32 0903 99 000 to learn the pharmacy that is on duty overnight. Tarif for this call is €1.50/minute.

## **Doctor service**

Doctor on duty can be reached via 0032 (0)59 70 97 98

## **Dentist**

Dentist on duty can be reached as from 09.00 till 18.00 hrs – every Saturday, Sunday via 0032 0903 399 69 [www.tandarts.be](http://www.tandarts.be). Rate for this call is €1,50/minute

## **Hospital**

059/70.10.86

- emergency service AZ Damiaan , 0032 (0)59 41 40 80  
emergency service Oostende – Campus Henri Serruys, 0032 (0)59 55 51 01